



## **POLKS KENNEL**

BOARDING AVAILABLE

(214)672-3566

### **Daycare/Boarding Agreement and Release For Polk Kennel**

I, hereby certify that my dog(s) is/are in good health, have not been ill with any communicable diseases or parasites in the last 30 days, and have not harmed or shown aggressive or threatening behavior towards any person or any other dog.

I also have read and understand and agree to the following:

1. I am solely responsible for any harm, including to any other dog(s), to the owners, staff, partners and volunteers of Polk Kennel, or to the equipment, physical property of Polk Kennel, caused by my dog(s) while my dog(s) is/are attending daycare and/or boarding
2. I further understand Kennel's owners, staff, partners and volunteers, will not be liable, financially or otherwise, for any health or behavioral problems that develop in my dog(s), for injuries to my dog(s), me or any property of mine while my dog(s) is/are participating in services provided by Polk Kennel. I hereby release Polk Kennel of any liability of any kind whatsoever arising from my dog(s) participation in any and all services provided by Polk Kennel.

3. I further understand that there are risks and benefits associated with group socialization of dogs. I agree that the benefits outweigh the risks and that I accept the risk. I desire a socialized environment for my dog while attending services provided by Polk Kennel and while in their care. I understand that while the socialization and play is closely and carefully monitored by Polk Kennel staff to prevent injury, there are inherent risks, which may result in the following:

a. Transfer of communicable parasites or an illness such as, but not limited to, the canine papilloma virus also known as “puppy warts,” or an upper respiratory illness like Kennel Cough, which can be caused by a contagious bacteria or virus.

b. Injuries, usually benign, such as broken nails, sore pads, puncture wounds, abrasions and cuts, particularly in shorter coated breeds, etc.

4. Health Issues While at Polk Kennel: I recognize and accept that while my dog(s) is/are at Polk Kennel it may be stressful to the dog(s) but Polk Kennel is without responsibility for induced illness, injury, behavior change, or weight gain or loss during or after their stay. If health or behavioral problems develop with my dog(s), these will be treated as deemed best by the staff of Polk Kennel within their sole discretion, and that I assume full financial responsibility for any and all expenses involved. If my dog(s) become(s) ill or injured, or is suspected to be ill or injured, or if for any other reason veterinary care is indicated, I authorize Polk Kennel to seek and provide veterinary care from my designated veterinarian or a veterinarian of their choice. If my dog’s condition is emergent, I understand Polk Kennel will seek care at the closest veterinarian office location.

***During my absence, Polk Kennel will be caring for my dog. In the event of an emergency, I authorize the release of all medical records pertaining to the medical needs of my dog(s) to Polk Kennel.***

***I give representatives of Polk Kennel authorization to communicate with said veterinarian regarding, diagnosis, prognosis and treatment of my dog(s). \_\_\_\_\_ (Initial)***

5. Preexisting Conditions: Polk Kennel will not be responsible for preexisting medical conditions including but not limited to heart conditions, skin allergies/ inflammation, moles, surgical sites, arthritis, hip dysplasia, ear infections, fatty and non-fatty tumors etc. Owner is to advise Polk Kennel of any medical conditions in writing.

6. Intact Policy: Dogs who are intact (not spayed/neutered) will be allowed to stay at Polk Kennel, with the exception of females while they are actively in heat. Females in heat will be asked to stay home.

7. Vaccinations: All dogs must be current on the following vaccinations: Rabies, Distemper, Adenovirus/Hepatitis, Parvovirus (Parvo), Leptospirosis (Lepto), Bordetella (Kennel Cough) and Parainfluenza. Vaccinations must be administered at least 5 days prior to arrival. Proof of vaccination is required 48 hours prior to check-in and will be

required annually thereafter. Owner further understands that even if dog(s) is/ are vaccinated for Bordetella (Kennel Cough) there is a chance that the dog(s) can still contract Kennel Cough. Owner agrees that Owner will not hold Polk Retreat responsible if Owner's dog(s) contracts Kennel Cough or any other dog-dog transmitted ailments. Polk Kennel respects the unique medical needs of each pet and will accept modifications to vaccination requirements if documented and signed by your veterinarian as long as they are aware of your pet's lifestyle.

8. Preventative Maintenance Commitment: I agree to maintain regular flea, tick, and heartworm preventative maintenance programs for as long as my dog(s) has/have active attendance and participation at Polk Kennel. I agree that if my dog(s) is/are found to have a flea infestation, my dog(s) will be treated at my expense.

9. Emergency Contact: I agree to provide Polk Kennel with contact information where I can be reached while away. I will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If I or my designated contact person cannot be reached in a timely manner, I understand that Polk Kennel may resolve emergencies at its sole discretion.

10. Crate Training: I authorize my dog(s) to be placed in a crate during boarding and/or daycare.

11. Medication: If your pet is on medication, (prescription or over-the-counter) please make sure it is labeled with correct dosage and clear instructions. Medications MUST come in the originating prescription bottle. We CANNOT accept multiple medications mixed in one bottle, in with your pet's food or put into Ziploc bags. By law we must receive them in the prescription bottle they were prescribed in with the doctor's administering directions. There is a \$5.00 per day medication charge for diabetic pets.

12. Food: I agree to provide food for all services. If I don't provide food for boarding or I request a daycare lunch, I understand there will be a \$3.00 charge per meal for dogs under 30 lbs and \$5.00 per meal for dogs over 30 lbs.

13. Collars and Leashes: All dogs should arrive on leash wearing a flat, quick release, snap on collar for their safety. Collars should neither be too tight nor too loose. No metal, pinch, choke, beaded or studded collars will be allowed in the daycare area. Identification on their "daycare" collar is recommended.

14. Right Of Refusal: Polk Kennel reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament or other required daycare/boarding standards. The determination shall be made at the sole discretion of Polk Kennel.

15. Payments: Payment in full is required at the time of check out. All charges are non refundable. Payments accepted at this time: Cash and Check \$35.00 fee will be charged on all returned checks.

In the event of a returned check final payment will be due immediately plus fees in the form of cash only.

16. Prepaid Packages: Owner understands that prepaid daycare packages are nonrefundable and expire 12 months from date of purchase. Discounted packages are provided only if they are paid for in advance.

17. Dismissal/Daycare Package Transfers: If a dog is dismissed from Polk Kennel daycare program, but owner has purchased a prepaid package, the remaining days in the package may be applied to other services such as boarding and/or training. No refunds will be given.

18. Cancellations: Polk Kennel requires a 6:00 PM notice of cancellation prior to day of boarding. Less than requested notice may result in client being billed for 50% of the fee for booked services.

19. Peak Vacation/Holiday Seasons: A 50% deposit is required to hold all reservations during the peak vacation and holiday seasons. In addition, we require a fourteen day cancellation notice. No-shows or cancellations made with less than fourteen days will forfeit their deposit. We request your understanding that holiday travel is a peak service time for pet care. OUR OFFICES ARE CLOSED ON ALL MAJOR HOLIDAYS: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day and New Year's Eve. Check-in and Check-out services will NOT be available on those days.

20. Hours of Operations & Late Pick-Up Fees: Please refer to our brochure or website for business hours. We reserve the right to impose an after hours charge of \$20.00 for dogs picked up after regular business hours. If Polk Kennel is not contacted by 15 minutes after closing, we will assume that you are boarding and will impose overnight boarding and meal charges.

21. Photography Release: Photographs or other graphic, sound, or other image, likeness, recording, etc., may be made of my dog(s) by Polk Kennel and that such may be used for any purpose without compensation, and I release to Polk Kennel rights that I may possess or claim to such image, likeness, recording, etc.

22. Limitation on Liability: The parties agree that the maximum liability of Polk Kennel to its dog owners shall be, under all circumstances, the fees paid by the owner to Polk Kennel.

I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement. All provisions of this contract shall be binding upon both parties thereunto for this visit/service and for all subsequent visits/services.

***ELECTRONIC SIGNATURE AGREEMENT - YOU AGREE THAT BY TYPING YOUR NAME BELOW THAT YOU ARE PROVIDING YOUR ELECTRONIC SIGNATURE AND THAT YOUR ELECTRONIC SIGNATURE HAS THE SAME LEGAL VALIDITY AND EFFECT AS YOUR HANDWRITTEN SIGNATURE.***

Dog Parent Signature:

Dog Parent Print Name:

Date:

**Thank you for bringing your pet to Polk Kennel. We hope you are pleased with our services and would appreciate you letting us know how we may better serve you!**

**REQUEST YOUR LOYALTY CARD TODAY & EARN A FREE STAY FOR EVERY 6 NIGHTS!**

